

Managing Missions during Crises

On April 3, together with the Bureau for Planning, Learning, and Resource Management (PLR) and Office of Transition Initiatives (OTI), the UAA organized an Agency-wide webinar on In-Country Transitions: Leadership and Management in Response to Sudden Context Changes. Hosted by PLR S/DAA Christophe Tocco, the event featured Bambi Arellano and Dr. Beth Dunford, with an audience discussion moderated by Chris Milligan.



Hilda M. "Bambi" Arellano

These former members of USAID leadership shared their real-life experiences of managing Missions and teams during crises and country transitions, ranging from the Nepal Earthquake in 2015 to events in Afghanistan and Iraq. Discussion focused on the immediate steps Mission leadership should take following a crisis; how best to respond to the shifting policy context while adapting programs to new foreign policy objectives; and meeting the demands for increased information



Dr. Beth Dunford

and heightened interagency coordination. The firsthand insights provided by Bambi and Beth provided valuable lessons for an audience of nearly 300 across USAID Missions and Washington offices and bureaus.