

## **Latest from USAID: Announcing the Coordination Support Team, 14 Feb 2025**

We understand that change can be difficult, and we recognize the uncertainty for our employees and their families. All USAID employees will continue to have access to USAID systems in compliance with an order issued by the District Court for the District of Columbia.

We are fully committed to ensuring a smooth transition back to the United States for those seeking to return, and minimizing disruptions, with your well-being and safety as our highest priority. At the heart of this shift is our duty to the American people — ensuring that taxpayer dollars are spent with the utmost care and responsibility. To support these efforts, Secretary Rubio directed the Director of Foreign Assistance who is also performing the duties of USAID Deputy Administrator Pete Marocco to establish a USAID-State Coordination Support Team (CST). The CST is charged with helping to guide and facilitate this transition, particularly for missions where the embassy needs additional assistance.

The CST is co-led by USAID acting Chief of Staff Joel Borkert and Marcus Thornton of the Secretary of State's Policy Planning Staff. Both report to Director Marocco. The CST is a temporary structure of eight working groups staffed by USAID and State Department employees focused on USAID operations, personnel, and programs. The mission of the CST is threefold: (1) to plan for and facilitate the orderly, safe, and voluntary return to the United States of USAID personnel and their families; (2) to ensure the continuity of lifesaving humanitarian assistance and other essential programs with waivers, in accordance with the President's Executive Order, the Secretary's priorities, and applicable law; and (3) to respond to evolving logistical challenges. USAID and the Department of State will provide additional guidance and information on the CST.

As we navigate this transition, it is essential to remember our shared mission: ensuring that U.S. taxpayer dollars contribute to meaningful, impactful work that makes America safer, stronger, and more prosperous. We're inspired every day by your dedication, professionalism, and commitment to our mission. We are working tirelessly to ensure the transition goes as smoothly as possible and to support each of you during this time of change.

For those employees under Chief of Mission authority, your benefits and access to State Department services have not changed. For USAID employees who experience any disruption in the availability of administrative support, the Department of State will ensure your safe return. In addition, our USAID Staff Care team is available to provide support to you and your families. The USAID Staff Care Center resources are available for virtual consultations and referrals. The entire USAID workforce, regardless of staffing mechanism, and their family members can access the Staff Care Center services 24 hours a day, 7 days a week, 365 days a year. Services are free and confidential.

### **Contact Staff Care:**

- **Free phone:** +1 (877) 988-7243
- **Direct dial:** +1 (919) 645-4960
- **Global direct dial:** +44 (208) 987-6200
- **Email:** [staffcarecenter@usaid.gov](mailto:staffcarecenter@usaid.gov)
- **Website:** [Staff Care Center](#) (Registration code: USAID)